

1. Operational Management Plan (OMP)

This document demonstrates to High Peak Borough Council that the "comings and goings" will be managed to protect residential amenity.

- **Staffing Levels:** The home will operate with a maximum of 3 staff on-site at any one time.
- **Shift Changeovers:** To mitigate highway impact, shift handovers will be outside peak traffic periods and ensure that outgoing staff vacate parking spaces before incoming staff arrive.
- **Visitor Management:** Professional visits (Ofsted, Social Workers) will be by appointment only and scheduled during mid-morning or mid-afternoon slots to minimise parking pressure.
- **Acoustic Management:** Staff will be trained to manage internal noise levels.
- **Point of Contact:** A designated Home Manager will be available to neighbours to address any immediate concerns. The Manager will be informed by care workers of any issues during the late shift.

2. Weekly Staff Rota

Day	Early Shift (08:00–20:00)	Late Shift (20:00 – 08:00)	Management (09:00 - 17:00)
Mon	2 x Care Workers	2 x Care Workers	Home Manager
Tue	2 x Care Workers	2 x Care Workers	Deputy Manager
Wed	2 x Care Workers	2 x Care Workers	Home Manager
Thu	2 x Care Workers	2 x Care Workers	Deputy Manager
Fri	2 x Care Workers	2 x Care Workers	Home Manager
Sat	2 x Care Workers	2 x Care Workers	Off-site
Sun	2 x Care Workers	2 x Care Workers	Off-site

Parking and travel to work

The home has 5 off street parking spaces.

The Fairfield Road offers 2 bus stops within 5 minutes walking distance of the home (The 030 and 190). There is also the railway and bus station which is just 12 minutes walk from the site.

Staff car-sharing will be encouraged if it is possible.

Staff pick-ups can also be arranged.

Should we need to go over capacity for the off-street parking, there is a public car park at Bridge Street, which is a 9-minute walk away.

In a case of any emergency, the strategies above, will make it possible for an emergency vehicle to access the property.

Should staff want to ride bikes to work, there is space in the garden to the side or the back of the property.

3. Parking Layout Strategy

The property at 8 Queens Road benefits from a dedicated area of hardstanding capable of accommodating five off-street parking spaces. While two rows of these spaces are arranged in a tandem configuration, the site's operational management ensures this layout functions effectively without necessitating long-term on-street parking or compromising highway safety.

Space 1 will be reserved specifically for the Manager.

The early shift staff will use spaces 2 and 3, leaving the late shift to use spaces 4 and 5. This arrangement ensures 2 spaces will always be free for visitors (such as Ofsted inspectors or social workers).