

1. Operational Management Plan (OMP)

This document demonstrates to High Peak Borough Council that the "comings and goings" will be managed to protect residential amenity.

- **Staffing Levels:** The home will operate with a maximum of 3 staff on-site at any one time.
- **Shift Changeovers:** To mitigate highway impact, shift handovers are staggered (e.g., 07:30 and 14:30) to avoid peak traffic periods and ensure that outgoing staff vacate parking spaces before incoming staff arrive.
- **Visitor Management:** Professional visits (Ofsted, Social Workers) will be by appointment only and scheduled during mid-morning or mid-afternoon slots to minimise parking pressure.
- **Acoustic Management:** Staff will be trained to manage internal noise levels.
- **Point of Contact:** A designated Home Manager will be available to neighbours to address any immediate concerns.

2. Weekly Staff Rota

Day	Early Shift (08:00 - 15:00)	Late Shift (14:30 - 22:30)	Night (Sleep-In) (22:00 - 08:30)	Management (09:00 - 17:00)
Mon	2 x Care Workers	2 x Care Workers	1 x Care Worker	Home Manager
Tue	2 x Care Workers	2 x Care Workers	1 x Care Worker	Deputy Manager
Wed	2 x Care Workers	2 x Care Workers	1 x Care Worker	Home Manager
Thu	2 x Care Workers	2 x Care Workers	1 x Care Worker	Deputy Manager
Fri	2 x Care Workers	2 x Care Workers	1 x Care Worker	Home Manager
Sat	2 x Care Workers	2 x Care Workers	1 x Care Worker	Off-site
Sun	2 x Care Workers	2 x Care Workers	1 x Care Worker	Off-site

Note for Planner: During the 30-minute overlap (14:30–15:00) the site can accommodate a temporary vehicle for the short handover period without impacting highway safety.

3. Parking Layout Strategy

The property at 8 Queens Road benefits from a dedicated area of hardstanding capable of accommodating five off-street parking spaces. While two of these spaces are arranged in a tandem configuration, the site's operational management ensures this layout functions effectively without necessitating on-street parking or compromising highway safety.

One tandem "lane" (consisting of two spaces) will be reserved specifically for the long-stay 'sleep-in' staff member and the Shift Leader. This ensures that the vehicle parked at the rear of the tandem arrangement does not need to move during the day, as that staff member remains on-site for the duration of the 24-hour cycle. The remaining two spaces—including the independent access points—will be utilised by daytime support staff and professional visitors (such as Ofsted inspectors or social workers).

To further mitigate any potential pressure, shift handovers are staggered by 30 minutes, ensuring that outgoing staff have vacated their spaces before incoming staff arrive, thereby preventing any "overspill" onto the public highway during peak transition periods.