

Ruth Bakerson Lowe
Reservoir Keepers House
Melandra
Glossop
SK13 6JQ

FAO: Adrian Martin
Derbyshire County Council
Head of Development Services
High Peak Borough Council
Town Hall, Market Place
Buston
SK17 6EL

Dear Mr Martin,

Your Ref: HPBC/2024/008172
Application Ref: HPK/2024/0107
Proposal: Change of use from an existing Agricultural Barn to Commercial Premises (Pet Crematorium)
Site: Reservoir Keepers House
Melandra
Melandra Road
Glossop
SK13 6JQ

I refer to your letter dated 24th May 2024 with additional questions surrounding the above planning application. Please find questions and responses below:

1. Client Visits to the site
 - a. will they attend and if so,
 - b. how many are expected daily,
 - c. for how long?
2. Will there be a booking system in place for client attendance?
3. Confirm that the proposed operation is classed as sui generis and will be limited to the proposed operation only

1. Client visits to the site
 - a. The main part of our service will be to collect the deceased animal from its primary location and bring it back to our premises for cremation. Upon completion our intention is to return the ashes to the customer. This service will be provided by myself and my husband. This service will limit the amount of people coming to site. Research suggests that there are some individuals who wish to see the cremation (to ensure that it is their own animal that is being cremated), however this service is low in

demand and will be avoided with the promise of us providing video evidence to those customers.

- b. We anticipate a maximum of 3 people per week who wish to visit the premises. We are basing this information on the number of visits made to a local cremation site who we sought advice from during our research process. Our intention is to limit visit by providing the service of collections and returns.
 - c. Should someone visit site it would be to deliver an animal or collect its ashes which would take 15 minutes maximum.
- 2. A booking system will be in place so that we can manage the workload to provide an efficient service. This will be completed online or via the telephone.
 - 3. We can confirm that our intention is to use the site for cremations only.

I trust the above provides the necessary information requested. Please do let me know if you need anything further.

Kind regards,

Ruth Bakerson Lowe
Planning Applicant