EC HARRIS
BUILT ASSET
CONSULTANCY

Design and Access Statement
REF: PP 2368720

To support Proposed External ATM at: **Higher Buxton Post Office**
12a High Street, Buxton,
Derbyshire, SK17 6EU

Use

The location is currently occupied by a branch of the Post Office and provides a valued service to the local community. As part of the Post Offices financial product and at a request from the Postmaster, an ATM is proposed for installation at the location.
The ATM will provide a valuable amenity to the local community while helping the Post Office provide a 24hr Cash service to their customers.

Environmental Sustainability

The ATM itself does not have an environmental impact on the location.

Movement to, from and within the development

The proposed ATM is aimed at providing an additional service for the Post Offices existing customers and local residents, therefore it should not affect the movement to, from or within the proposed development. Any additional pedestrian or vehicle traffic to the site would be minimal and should not impact on the local environment.

Access

All proposals have the express intention of providing means of access for disabled users compliant with DDA requirements. The Post Office takes its responsibility for DDA access to its branches very seriously and this follows on with the new ATM installations which have been located to ensure access for all with an accessible keypad height from street level.

Amount

The Proposal will not increase the existing floor space in any respect however the proposed ATM will provide various customers with a reliable and safe means of account and cash withdrawal facilities near to where they live, this helps to improve not only the viability of this Local Post Office but to encourage use of other facilities nearby and positive effect on the immediate locations security and economics due to positive footfall in the area.

Layout

The Post Office resides on High Street, next to a B&B. It is a main shopping area.

The proposed ATM is to be installed through the shopfront glazing to the far right of the main entrance door, its position/ location will ensure access for all with an accessible keypad height from street level and will meet DDA requirements.

Scale

The scale of the proposed ATM will have no impact on the Post Office or surrounding buildings, its height, width and length are minimal in comparison to the existing building and therefore would not be applicable.

Appearance

The proposed ATM does not affect the existing buildings construction or detailing, it will be installed through the existing front elevation therefore creating minimal impact on the locations visual characteristics.

Although in a conservation area, the ATM would not be offensive to any of the already standing buildings in the area and would provide a service to the general public in the area.

The ATM has a collar surround that aids to the installation and weather proofing of the ATM externally. It is made from ppc aluminium with back lit signage to the top. The 'FREE CASH WITHDRAWALS' is backlit. The surround itself is red with white lettering; this matches the existing signage therefore not contrasting to the existing location.

Landscaping

As this application is for an ATM installation no external landscaping is required for the installation and will not have an adverse effect on the location.

Community Safety/ ATM Security

Post Office Ltd has a number of standards used to ensure that all ATMs have a minimum level of security. These generic standards are supplemented by a risk assessment which identifies whether each Post Office is a High, Medium or Low risk based on Post Office & industry data for incidents within a 20km radius. For high-risk sites, additional security measures are put in place where appropriate to minimise specific risks.

Details Accessed include:-

- Previous Post Office incidents
- Recent incidents across all ATM operators within a 20k radius
- Localized 'Hot Spot' Risks
- Access
- Security and Safety

The Post Office uses this information to ensure the safety of clients and operators of the and are committed to ensuring all necessary security measures are taken to 'Design Out' crime, minimizing any risks to our clients or possible attacks on our ATMs, operators and CIT Officers.

The Post Office belongs to the 'ATM Security Working Group' among others, which ensures safety for all involved with the installation process and continues throughout its operational life and are committed to ensuring that the proposed Post Office ATM

installation not only helps to sustain this local branch/ community, but also provides a very safe way of withdrawing cash.

We are happy to work with the local Planning Department and Police to provide/ improve security standards at this site, should it be required to gain Planning Permission at this location please don't hesitate to contact us..

Alarms/ CCTV

All Post Office branches are alarmed with the majority also being monitored by Romec. Any branch having an ATM installation will automatically be upgraded to a monitored system, which is designed to meet the specific requirements of each location and will be adapted for the ATM.

- In many cases the locations have CCTV internally within the area of the proposed ATM or will be installed to cover the ATM installation.

- Various means of surveillance are used to ensure the safety and security of the ATM, the most effective form is Natural Surveillance. An ATM installation can have a positive effect on the immediate locations security and economics due to positive footfall in the area.

- Additional security measures such as ram raid protection can be installed where required to aid the application or meet local authority requirements, subject to approval. Although a full risk assessment was undertaken by the Post Office and relevant steps taken prior to this application.

- The system meets the requirements of the latest versions of; ACPO Police Response to Intruder Alarms, PD6662, DD243 and EN50131. Specifications can be made available on request.

Cash Replenishment and Delivery

The ATM will be cash replenished by the Post Office staff in a secure environment outside of customer hours and in accordance with Post Office operational standards.

Delivery of the cash for the ATM will be undertaken by a professionally trained and licensed Collection/ Delivery Officer as part of the normal cash delivery/ removal service currently in place at the location.

Listed Building/ Heritage Assets

1. The asset affected within this statement is in a Conservation area. The site is of minimal importance to the character and appearance of the area and the location affected by the proposed installation will not be greatly affected by the proposed ATM. This ATM is classed as removable, if the Post Office was to close the ATM would be removed and the location put back to how it previously was.

The ATM will provide a valuable service to the area, as stated by the 'ATM working group'. 'Cash machines can help support local business and therefore local communities'; cash withdrawn from an ATM is often spent in the local area helping the sustainability of local economies.